



GOLDIE B. FLOBERG CENTER

100

2017 ANNUAL REPORT—2018 EDITION

Celebrating 100 Years of Caring for Our Community

2017 Rockton Campus Revitalization

Climbing the stairs to the administrative offices, a generous donor made one comment, “You need new carpet,” which set in motion a series of generous acts and a refreshing makeover to our space and our office culture.

As is common with many non-profits, our budget is consistently tight and funds are focused first on our mission, people, and programs, and then again on the same before considering our own accommodations. More to the point: the Rockton administrative offices are the last on the list at budget time. Ironically, we have seen first hand the positive impact improving the living spaces of the people we serve has on a child or adult’s overall outlook. When children moved from the large group, dorm-like spaces into small group residential homes, many of their behavioral support needs dropped dramatically as they gained access to the nurturing comforts of home.

Despite all of us knowing the role our environment plays in morale, it took a push from this one donor to direct money back to revitalizing the building which was itself the result of our generous community. You know the conversation, “Well, we should take this opportunity to paint before the old carpet is ripped out...” We have a

few talented professionals to commend for the 2017 transformation of the living room and offices.

Step one, Design. Jacki Gommel of Gommel Design lent her commercial interiors expertise to lead us through the carpet selection and to spec coordinating paint colors. We cannot thank her enough for the numerous trips to Rockton and her patience in steering an office full of opinions to the best option.

Next, Rob Schlensker of Schoening Painting and Decorating donated days and days of labor, applying donated paint to our thirsty board and batten paneling.



Many of you have visited or toured the Goldie B. Floberg Center Rockton campus, either recently or prior to 2013 when the building still provided housing for the children we serve. Often, the first question asked when entering the building is to inquire as to its original purpose. In 1970, the unique A-frame structure which was built as a youth rec center was donated to our non-profit, then known as the Children’s Convalescent Home.



The donated labor gave staff the confidence to move forward with what seemed like an insurmountable painting project.

After carpet installation was complete, donated office and occasional furniture were the next generous link in the revitalization chain of events. Matching cherry wood desks and conference tables, quality task chairs, maple-look tables for breakout spaces and our training/lunch room, were possible because of office remodels and subsequent donations from CliftonLarsonAllen LLP as well as Watt Global Media.

Often with age, we resign to aging and even become complacent about investing in ourselves. The one nudge to revitalize our building spurred a chain of generosity that renewed our new pride in our space and uplifted our overall morale. We have to thank the individual and corporate donors who reminded us of the beauty, history, and value of what we have as we look ahead to all we can achieve for the future of the children and adults we serve.

“It was our pleasure to help with the revitalization. The work that the center does is a true blessing. We are looking forward to our continued support of Goldie Floberg and our community.”

*Robert Schlensker,
Schoening Painting
and Decorating, Inc.*

it was not only a pleasurable experience, but one that was rewarding, seeing what changes we could make to your environment with a bit of color and carpet. I am a firm believer in how small changes can make a bit impact and positively influence those who spend time in a building.



Jacki Gommel, Gommel Design



100 Years—A Legacy of Change

John Pingo, Ph.D. BCBA-D, President/CEO



In 1918, a little organization called the Illinois Cottage opened on Kent Street in Rockford to provide care and protection for women, mothers and children following Camp Grant soldiers during World War I. Flash forward 100 years, and that little organization has grown into the Goldie B. Floberg Center.

During that 100 years, we have served convalescing children and adults, become a program for neglected, dependent, and abused children, been involved in adoption and crisis care services, provided congregate care living services for children with developmental disabilities, and today provide adult learning services, supported employment, and community-based living services through small group homes for children, teens, and adults with developmental disabilities and autism.

We have provided many different services over the past years, but there has been one constant...that constant is change. It seems strange to say that “change” has been our constant over the past century. The Goldie B. Floberg Center has consistently changed to meet the evolving needs of our community. We’ve recognized the importance of change for years. One of our agency values is “growth,” both from an organizational perspective and personal perspective. Growth requires a commitment to continual learning and a willingness to change as the world

around us evolves.

Change is a norm and crucial in the field of disability and autism services. On the short time line since The Developmental Disabilities Assistance and Bill of Rights Act of 1975, dozens of pieces of legislation have led to the protection of human and civil rights, integrated education opportunities, employment rights, and accessibility rights. Most recently, Federal and state government are coming to realize the importance of truly person-centered, integrated services. I don’t have a crystal ball and I don’t know exactly where these changes will take us, but I do know that the best way to secure our legacy and ensure another 100 years of service to our community is to continue to embrace change.

Goldie B. Floberg Center

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Announcing the Xavier Smith Dream Maker Fund



We lost a dear friend this December. Xavier Smith, or “X” to all of his friends, was known for his sense of humor and contagious smile. His family captured all things X by instructing funeral attendees to forgo their black attire and opt instead for Chicago Bears colors and superhero wear. His service opened with the Superman theme song and closed with “Who Let the Dogs Out.” Out of the ordinary and unconventional? Yes. X would have it no other way.

Upon X’s passing, CEO John Pingo, Ph.D., put forward a motion to rename the Goldie B. Floberg Center Dream Maker Fund to

the Xavier Smith Dream Maker Fund. The Dream Maker Fund is funded almost entirely through staff payroll contributions. Staff who choose to donate through payroll giving donate to either this or a general fund for the greatest needs. The Dream Maker Fund is dedicated to making dreams come true for the individuals we serve. Opportunities like travel, continuing education, and adventures which won’t be afforded by State and Federal funding are available through a guided grant application process.

X was to be the next recipient of the Dream Maker Fund, receiving his wish to attend Comic-Con International. Staff contributing to the fund voted unanimously to rename the Dream Maker Fund to the Xavier Smith Dream Maker Fund in X’s honor. We miss X’s smile and laughter every day. But we find comfort knowing the smiles this fund will bring for years to come.



Xavier Smith, age 37, of South Beloit passed away peacefully on Monday December

4, 2017 from health complications. Born in Gary, IN on February 6, 1980 to Benjamin Bey & Karen Ketthavong (Smith). Optimistic, cheerful & enthusiastic, are just a few of Xavier’s finest qualities. He never had a bad attitude and always found the good in others. A true Chicago sports fan, he loved all Chicago teams; but truly enjoyed rooting and watching Chicago Bears football. Athletic and competitive, he loved participating in the Special Olympics and holds multiple gold medals in numerous events. In his free time Xavier enjoyed the company of his roommates, collecting superhero memorabilia and attending Comic-Con. Beloved son and dearest friend, he will remain in our hearts forever.

Achievements

21 Outcome Measures

The Goldie B. Floberg Center is accredited by the Council on Quality and Leadership (CQL). Accreditation is voluntary for organizations like ours, but we feel it is an important part of our never-ending quest to improve the services we offer to people with developmental disabilities and autism. CQL's 21 outcome measures are driven by the individual served. An outcome is only met if the person served feels that it is met. The importance of this framing becomes evident when you look at the outcomes. Achievement of outcomes such as "having friends" and "choosing personal goals" can only be defined by one's self. Only you know if you're happy with the number of friends you have and the quality of those relationships. We conduct extensive interviews every year to gain an understanding of where we are on helping each of the people we serve meet these outcomes. This data helps guide our actions at an agency level and, more importantly, at the individual level.

As reported by the people we serve and those who know them best, **67% of the 21 outcomes were met and 83% of the supports to achieve the outcomes are in place.** Highlights include **94% of the people we serve feel they are "treated fairly";** and **96% feel they "are respected."** Outcomes which stand out for improved support include only 65% felt they chose where they "work/attend school," and 25% choose "where and with whom they live." Helping a person served to reach such goals presents challenges which help us make sure our administrative and staffing decisions are all driven by a person-centered approach.

Adventure and Enrichment

13 people attended Camp Courageous and 12 attended Walcamp. Five of the campers were attending camp for the first time. David saw an ocean for the first time (Savannah, Georgia) and Tina went to Salt Lake City and was able to see the Rocky Mountains for the first time.

Goldie B. Floberg Center Financial Report

For fiscal year ending June 30, 2017

Goldie B. Floberg Center is a multi-program charitable organization formed to provide programmatic services for children and adults with developmental disabilities. Goldie B. Floberg Center was incorporated as a nonprofit Illinois Corporation and is exempt from federal and state income taxes under Section 501(c)3 of the Internal Revenue Code.

The Center's programs are:

- **Group Home** - Residential, therapeutic counseling and related services for children in a community setting.
- **Community Integrated Living Arrangement (CILA)** - Supervision, counseling, job training, and support for adults living independently in the community.
- **Learning, Enrichment, and Empowerment Program** - Supervision, support and educational services related to activities of daily living, vocational activities, and development of life skills.

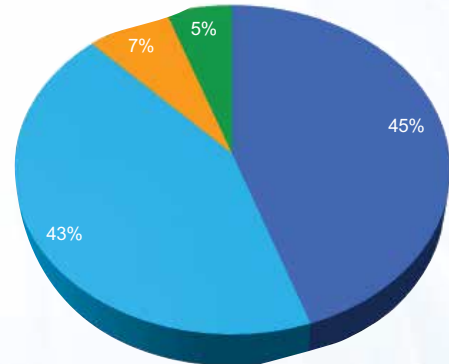
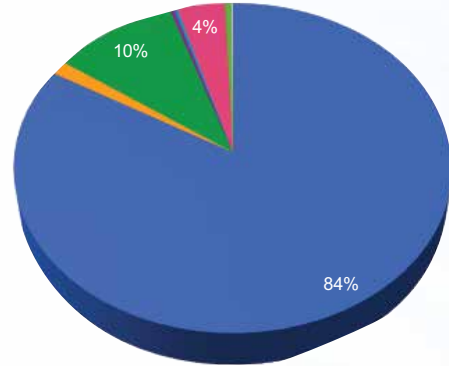
Revenue \$7,199,172
Expenses \$7,433,936

Revenue

- Department of Human Services \$6,007,953
- Department of Children and Family Services \$1,371
- Illinois State Board of Education \$97,907
- Social Security income \$726,052
- Food reimbursement fees \$22,149
- Investment income \$17,596
- Contributions \$278,401
- Satisfaction of purpose/expiration of time restrictions: \$38,277
- Other revenues \$9,466

Expenses

- Group Home Services for Children \$3,321,641
- Community Integrated Living Arrangement for Adults \$3,207,644
- Learning Enrichment and Empowerment Program for Adults \$505,745
- Operating Expense \$398,906



2017 Gifts to the Goldie B. Floberg Center

Thank you to the individuals, corporations, and foundations that provided gifts, memorials, and tributes in support of Goldie B. Floberg Center and the children and adults we serve. Your support makes it possible for us to continue our Mission to **empower and enrich the lives of all people served.**

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Goldie B. Floberg Center is grateful to have received the following gifts in honor and memorial in 2017.

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David and Lori Blum
Karen and Rich Ferdman
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